💳 Federal Ministry Republic of Austria Education, Science and Research



Ministry of Finance Republic of Latvia

Further development of internal control system and internal audit in the public sector

REFORM/GA2020/028

Analysis tools and result visualisations in internal auditing

Conference: One World, One Future

Advanced Management and internal Audit in the Public Sector

Output IV.2

Markus Erlmoser Riga, 12.10.2023

Interne Revision

This project is funded by the EU

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Agenda

- Importance of data analysis in internal auditing
- Application and value of data analysis in internal audit
- Challenges in data analysis
- Analysis tools overview
- Possible applications of analytical tools in revision processes.
- Integration and synergies of the analytical tools
- The future of data analysis in internal audit
- Visualisation of audit results
- Supporting visualisation with tools

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Importance of data analysis in internal auditing

- Value of data:
 - Basis for relevant decisions
 - Identifying risks and patterns
- Evolution of data analysis:
 - From manual analysis to automated tools
 - Enabling deep insights in real time
- Core of data analytics:
 - Pattern recognition
 - Identifying risk factors and value enhancement options

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Application and value of data analysis in internal audit



Application areas of data analysis

- <u>Fraud detection</u>: Identify irregularities.
- <u>Risk management</u>: Identifying risk factors and vulnerabilities
- <u>Process optimisation</u>: Increasing efficiency through improved processes



Value of data analysis

- Identifying potential savings
- Uncovering hidden patterns and trends
- Illuminating optimisation opportunities
- Data-driven decision-making:
 - Data as a basis for proactive strategy development
 - Support in prioritising audit issues



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Challenges in data analysis

- Data quality and integrity:
 - Ensuring the accuracy and reliability of data
 - Consistent data formats and standards
- Data privacy and security:
 - Compliance with data protection regulations
 - Secure storage and transmission of data
- Data accessibility and availability:
 - Ensuring access to required data
 - Management of data silos and integrated data flows



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Challenges in data analysis

- Complexity of data:
 - Dealing with large amounts of data (Big Data)
 - Processing and analysing different data formats and sources
- Tool and technology selection:
 - Selection of the appropriate analysis tool
 - Integration of analysis tools into existing system landscapes
- Skills and know-how:
 - Skills in the use of analysis tools and methods
 - Understanding of data structures and analysis methods



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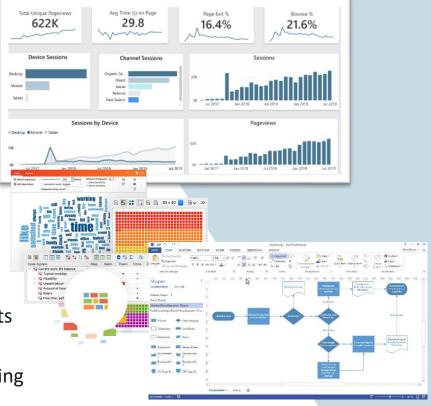


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Analysis tools overview



- PowerBI:
 - Visual data analysis and reporting
 - Dashboard creation
- ACL:
 - Data extraction and preparation
 - Audit-specific analysis functions
- MaxQDA:
 - Qualitative data analysis
 - Coding and categorisation of texts
- V 🗘
- **Microsoft Visio:**
 - Process visualisation and modelling
- Flowchart creation



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Analysis tools overview

PROCESS. • SCIENCE

Process Science:

- Process Mining for deeper process analysis
- Visualisation of process flows

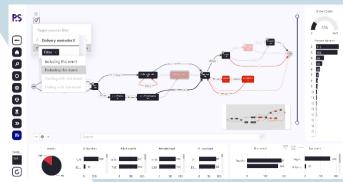
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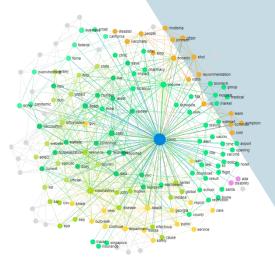
SAS Analytics Pro:

- Comprehensive data analyses
- Creation of predictive models

• Infranodus:

- Text mining and analysis
- Network analysis and visualisation





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Possible applications of analytical tools in audit processes.

- Risk identification:
 - Using ACL or PowerBI to find anomalies and deviations
 - Use of SAS Analytics Pro to predict potential risk areas
- Process Optimisation:
 - Use of Process Science to identify bottlenecks and inefficiencies in processes
 - Microsoft Visio to visualise "as-is" vs. "to-be" processes
- Report generation and dashboarding:
 - PowerBI to create interactive dashboards and reports for stakeholders.
 - Visualisation of text networks with Infranodus to show discourse dynamics





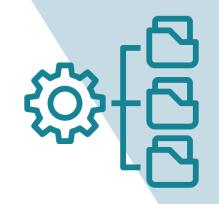
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Possible applications of analytical tools in audit processes.

- Data management and preparation:
 - Use of ACL for data preparation and cleaning.
 - Use of MaxQDA to structure unstructured data
- Qualitative data analysis:
 - MaxQDA for the analysis of interview or survey data
 - Infranodus for visualisation and analysis of text data
- Data mining for fraud detection:
 - Using SAS Analytics Pro to identify patterns that may indicate fraudulent activity.





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Integration and synergies of the analytical tools

- Tool Integration:
 - Linking PowerBI and ACL for efficient reporting
 - Combination of SAS Analytics Pro and Infranodus for comprehensive analysis of structured and unstructured data

Combined application for deeper insights:

- Linking of process mining (Process Science) and process visualisation (Microsoft Visio) for detailed process analyses
- Integration of text mining (Infranodus) and qualitative data analysis (MaxQDA) to extend the depth of analysis
- Synergy effects through combination of methods:
 - Combination of quantitative and qualitative data analysis methods
 - Use of visualisations (PowerBI) to improve communication of analysis results from different tools

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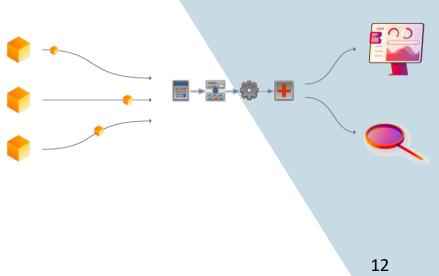
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The future of data analysis in internal audit

- Artificial Intelligence (AI):
 - Automated anomaly detection
 - Predicting risks through deep learning models

• Real-time analytics:

- Continuous monitoring and reporting
- Immediate detection and response to risks
- Automated auditing processes:
 - Integration of bots and automation tools
 - More efficient, Al-driven reviews
- Ethics and data stewardship:
 - Growing importance of data protection
 - Ethical guidelines for data analysis in auditing



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Visualisation of audit results

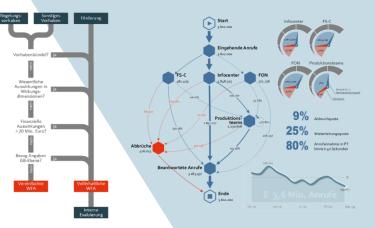
- Importance of visualisation:
 - Increasing the clarity and understanding of data
 - Promoting data-driven decision-making

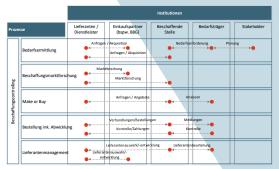
• Types of visualisations:

- Charts, graphs and heat maps for quantitative data
- Networks and cluster analyses for qualitative data

Data preparation:

- Cleaning and structuring raw data
- Selection of relevant metrics and indicators
- Stakeholder-adapted visualisation:
 - Adaptation of visualisation to different target groups
 - Focus on clarity and directness of communication





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Supporting visualisation with tools

- PowerBI:
 - Creation of dashboards and interactive reports
 - Intuitive drag-and-drop interface for non-technical users

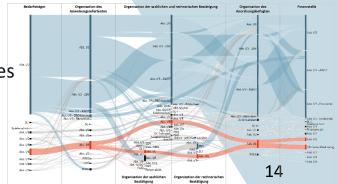
• Microsoft Visio:

- Visualisation of process flows and organisational charts
- Visualisation of system and data architectures

• Infranodus:

- Visualisation of text data and concept networks
- Revealing and representing relationships within text masses
- MaxQDA:
 - Visualisation of qualitative data and codes
 - Generation of code relations and word clouds





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Thank you for your attention!

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