💳 Federal Ministry Republic of Austria Education, Science and Research



Ministry of Finance Republic of Latvia

Further development of internal control system and internal audit in the public sector

**REFORM/GA2020/028** 

# Analysis tools and result visualisations in internal auditing

# **Conference:** One World, One Future

Advanced Management and internal Audit in the Public Sector

Output IV.2

Markus Erlmoser Riga, 12.10.2023

Interne Revision

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# Agenda

- Importance of data analysis in internal auditing
- Application and value of data analysis in internal audit
- Challenges in data analysis
- Analysis tools overview
- Possible applications of analytical tools in revision processes.
- Integration and synergies of the analytical tools
- The future of data analysis in internal audit
- Visualisation of audit results
- Supporting visualisation with tools

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## Importance of data analysis in internal auditing

- Value of data:
  - Basis for relevant decisions
  - Identifying risks and patterns
- Evolution of data analysis:
  - From manual analysis to automated tools
  - Enabling deep insights in real time
- Core of data analytics:
  - Pattern recognition
  - Identifying risk factors and value enhancement options

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# Application and value of data analysis in internal audit



#### Application areas of data analysis

- <u>Fraud detection</u>: Identify irregularities.
- <u>Risk management</u>: Identifying risk factors and vulnerabilities
- <u>Process optimisation</u>: Increasing efficiency through improved processes



#### Value of data analysis

- Identifying potential savings
- Uncovering hidden patterns and trends
- Illuminating optimisation opportunities
- Data-driven decision-making:
  - Data as a basis for proactive strategy development
  - Support in prioritising audit issues



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# **Challenges in data analysis**

- Data quality and integrity:
  - Ensuring the accuracy and reliability of data
  - Consistent data formats and standards
- Data privacy and security:
  - Compliance with data protection regulations
  - Secure storage and transmission of data
- Data accessibility and availability:
  - Ensuring access to required data
  - Management of data silos and integrated data flows



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# **Challenges in data analysis**

- Complexity of data:
  - Dealing with large amounts of data (Big Data)
  - Processing and analysing different data formats and sources
- Tool and technology selection:
  - Selection of the appropriate analysis tool
  - Integration of analysis tools into existing system landscapes
- Skills and know-how:
  - Skills in the use of analysis tools and methods
  - Understanding of data structures and analysis methods



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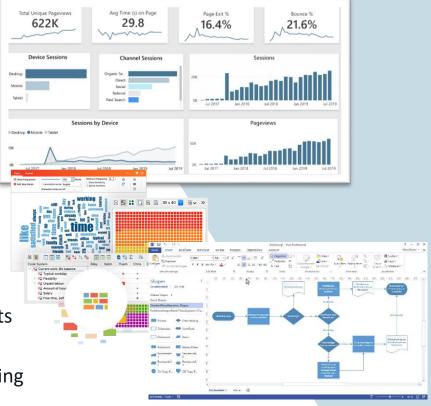


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# **Analysis tools overview**



- PowerBI:
  - Visual data analysis and reporting
  - Dashboard creation
- ACL:
  - Data extraction and preparation
  - Audit-specific analysis functions
- MaxQDA:
  - Qualitative data analysis
  - Coding and categorisation of texts
- V 🗘
- **Microsoft Visio:** 
  - Process visualisation and modelling
- Flowchart creation



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# **Analysis tools overview**

#### PROCESS. • SCIENCE

#### **Process Science:**

- Process Mining for deeper process analysis
- Visualisation of process flows

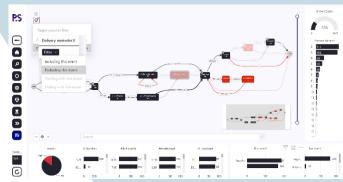
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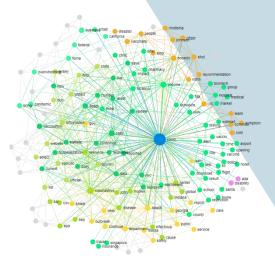
#### **SAS Analytics Pro:**

- Comprehensive data analyses
- Creation of predictive models

#### • Infranodus:

- Text mining and analysis
- Network analysis and visualisation





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# Possible applications of analytical tools in audit processes.

- Risk identification:
  - Using ACL or PowerBI to find anomalies and deviations
  - Use of SAS Analytics Pro to predict potential risk areas
- Process Optimisation:
  - Use of Process Science to identify bottlenecks and inefficiencies in processes
  - Microsoft Visio to visualise "as-is" vs. "to-be" processes
- Report generation and dashboarding:
  - PowerBI to create interactive dashboards and reports for stakeholders.
  - Visualisation of text networks with Infranodus to show discourse dynamics





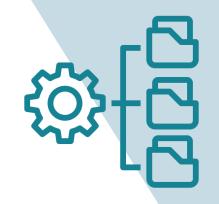
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## Possible applications of analytical tools in audit processes.

- Data management and preparation:
  - Use of ACL for data preparation and cleaning.
  - Use of MaxQDA to structure unstructured data
- Qualitative data analysis:
  - MaxQDA for the analysis of interview or survey data
  - Infranodus for visualisation and analysis of text data
- Data mining for fraud detection:
  - Using SAS Analytics Pro to identify patterns that may indicate fraudulent activity.





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# Integration and synergies of the analytical tools

- Tool Integration:
  - Linking PowerBI and ACL for efficient reporting
  - Combination of SAS Analytics Pro and Infranodus for comprehensive analysis of structured and unstructured data

#### Combined application for deeper insights:

- Linking of process mining (Process Science) and process visualisation (Microsoft Visio) for detailed process analyses
- Integration of text mining (Infranodus) and qualitative data analysis (MaxQDA) to extend the depth of analysis
- Synergy effects through combination of methods:
  - Combination of quantitative and qualitative data analysis methods
  - Use of visualisations (PowerBI) to improve communication of analysis results from different tools

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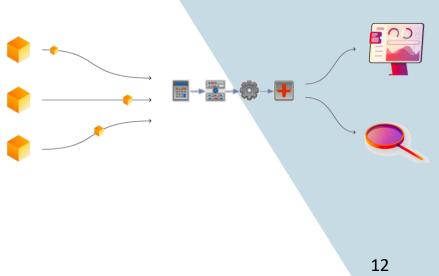
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# The future of data analysis in internal audit

- Artificial Intelligence (AI):
  - Automated anomaly detection
  - Predicting risks through deep learning models

#### • Real-time analytics:

- Continuous monitoring and reporting
- Immediate detection and response to risks
- Automated auditing processes:
  - Integration of bots and automation tools
  - More efficient, Al-driven reviews
- Ethics and data stewardship:
  - Growing importance of data protection
  - Ethical guidelines for data analysis in auditing



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# **Visualisation of audit results**

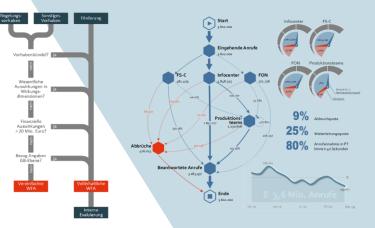
- Importance of visualisation:
  - Increasing the clarity and understanding of data
  - Promoting data-driven decision-making

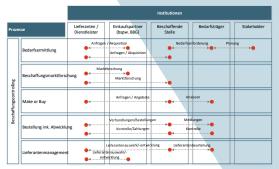
#### • Types of visualisations:

- Charts, graphs and heat maps for quantitative data
- Networks and cluster analyses for qualitative data

#### Data preparation:

- Cleaning and structuring raw data
- Selection of relevant metrics and indicators
- Stakeholder-adapted visualisation:
  - Adaptation of visualisation to different target groups
  - Focus on clarity and directness of communication





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# **Supporting visualisation with tools**

- PowerBI:
  - Creation of dashboards and interactive reports
  - Intuitive drag-and-drop interface for non-technical users

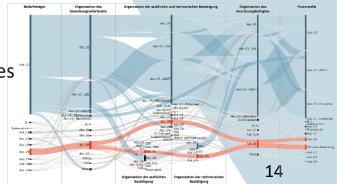
#### • Microsoft Visio:

- Visualisation of process flows and organisational charts
- Visualisation of system and data architectures

#### • Infranodus:

- Visualisation of text data and concept networks
- Revealing and representing relationships within text masses
- MaxQDA:
  - Visualisation of qualitative data and codes
  - Generation of code relations and word clouds





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# Thank you for your attention!

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